



# dentalcare.com CE Online Interactive Course

**Procter& Gamble** verifies that

Prof. Alberto Rodriguez-Archilla

Is Awarded 2 Hour(s) of Continuing Education Credit for Successful Completion of:

## Counseling and Treating Bad Breath Patients: A Step-By-Step Approach

Patricia A. Lenton, RDH, MA; Georgia Majerus, RDH, BS; Bashar Bakdash, DDS, MPH, MSD

Method: Self-instructional AGD Subject Code(s): 557

### Upon completion of this course, the dental professional should be able to:

- Appreciate the importance of developing communication skills for discussing bad breath concerns with patients.
- Identify the primary source of oral malodor.
- List the sulfur compounds most commonly associated with bad breath.
- Identify systemic disorders and medications known to contribute to oral malodor.
- Explain the four progressive levels in the P-LI-SS-IT communication model: Permission, Limited Information, Specific Suggestions, and Intensive Therapy.
- Describe interview strategies used by clinicians to facilitate patient counseling.
- Observe the American Dental Association's (ADA) Code of Professional Conduct for the Dental Profession recommending bad breath treatments.

#### 12/13/2017

AGD Provider No. 211886; AGD Verification Code: 130121317
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NOTE: Date of completion is based on Eastern Standard Time